



Medication Management Appointment Outcomes

January-September 2014

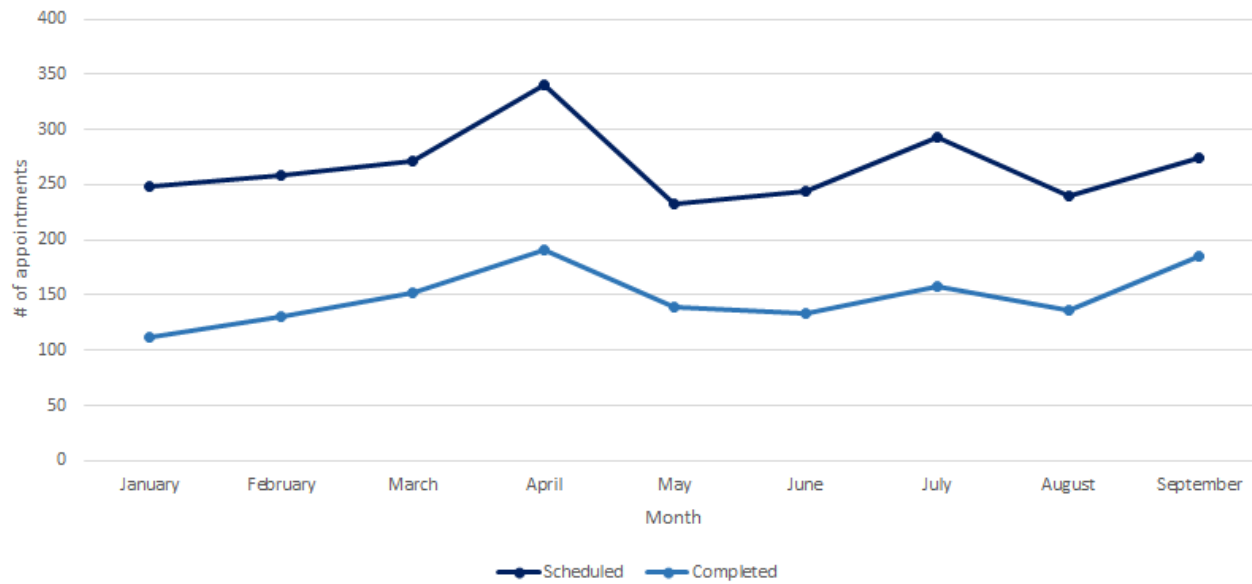
Aggregate Appointment Totals

(Includes Psychiatric Evaluations and Follow-up Appointments)

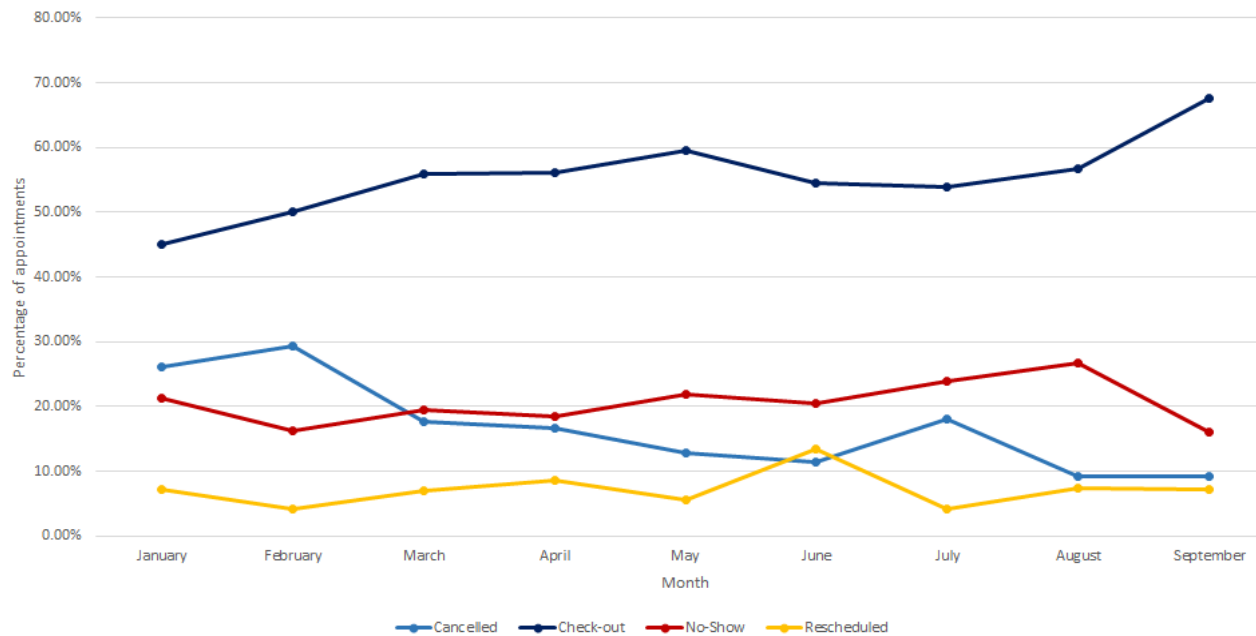
Total # appointments scheduled	2403
Total # appointments completed	1336 (56%)

Month	# cancelled	# no shows	# rescheduled	# completed	TOTAL APPOINTMENTS SCHEDULED
January	65 (26.21%)	53 (21.37%)	18 (7.26%)	112 (45.16%)	248
February	76 (29.34%)	42 (16.22%)	11 (4.25%)	130 (50.19%)	259
March	48 (17.65%)	53 (19.49%)	19 (6.99%)	152 (55.88%)	272
April	57 (16.76%)	63 (56.18%)	29 (8.53%)	191 (56.18%)	340
May	30 (12.88%)	51 (21.89%)	13 (5.58%)	139 (59.66%)	233
June	28 (11.48%)	50 (20.49%)	33 (13.52%)	133 (54.51%)	244
July	53 (18.09%)	70 (23.89%)	12 (4.10%)	158 (53.92%)	293
August	22 (9.17%)	64 (26.67%)	18 (7.50%)	136 (56.67%)	240
September	25 (9.12%)	44 (16.06%)	20 (7.30%)	185 (67.52%)	274
TOTAL STATUS TYPE	404 (16.81%)	490 (20.39%)	173 (7.20%)	1336 (55.60%)	2403

Total medication management appointments scheduled versus total appointments completed January-September 2014



Medication management appointment statuses by month January-September 2014

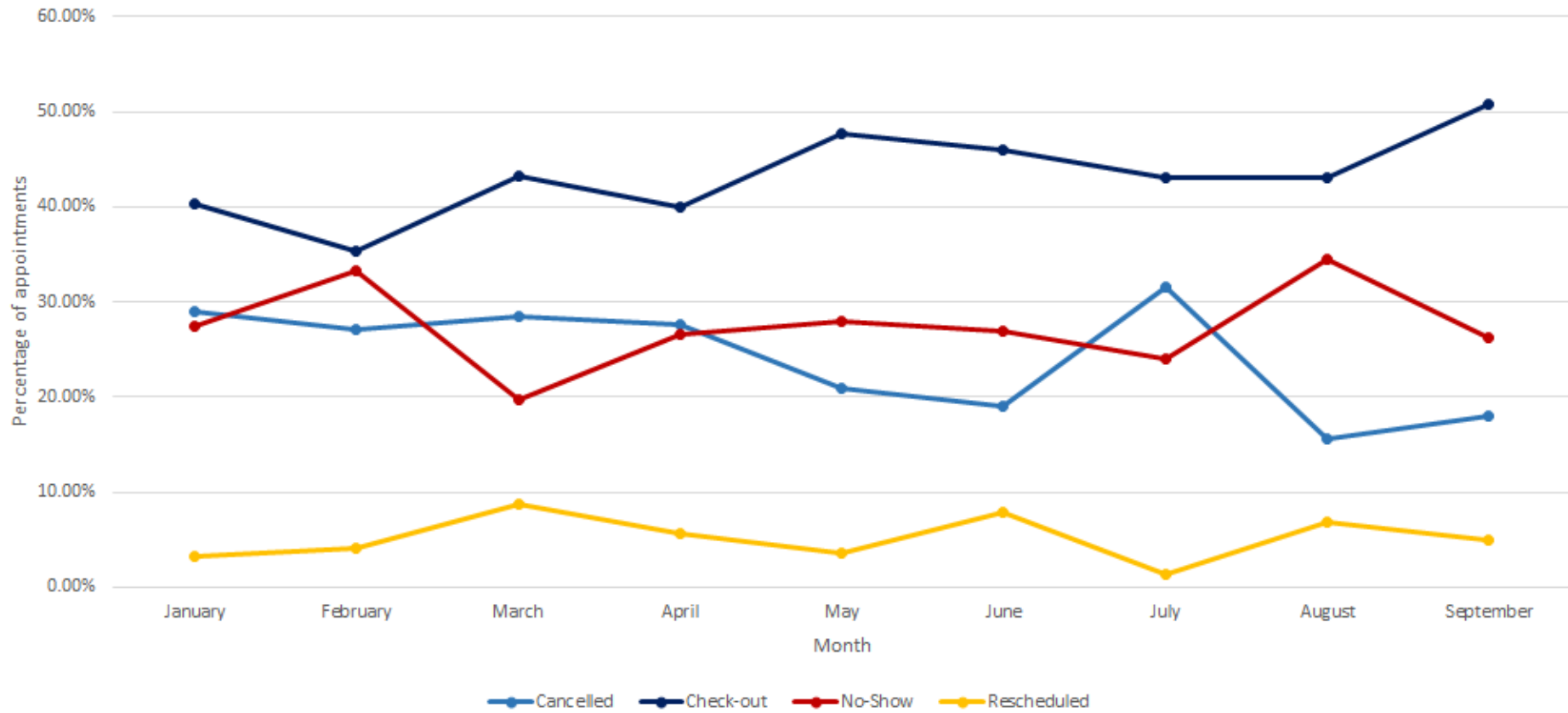


Psychiatric Evaluation Appointment Totals

Total # psychiatric evaluations scheduled	643
Total # psychiatric evaluations completed	279 (43%)

Month	# cancelled	# no shows	# rescheduled	# completed	TOTAL APPOINTMENTS SCHEDULED
January	18 (29.03%)	17 (27.42%)	2 (3.23%)	25 (40.32%)	62
February	13 (27.08%)	16 (33.33%)	2 (4.17%)	17 (35.42%)	48
March	23 (28.40%)	16 (19.75%)	7 (8.64%)	35 (43.21%)	81
April	29 (27.62%)	28 (26.67%)	6 (5.71%)	42 (40.00%)	105
May	18 (20.93%)	24 (27.91%)	3 (3.49%)	41 (47.67%)	86
June	12 (19.05%)	17 (26.98%)	5 (7.94%)	29 (46.03%)	63
July	25 (31.65%)	19 (24.05%)	1 (1.27%)	34 (43.04%)	79
August	9 (15.52%)	20 (34.48%)	4 (6.90%)	25 (43.10%)	58
September	11 (18.03%)	16 (26.23%)	3 (4.92%)	31 (50.82%)	61
TOTAL STATUS TYPE	158 (24.57%)	173 (26.91%)	33 (5.13%)	279 (43.39%)	643

Psychiatric evaluation appointment statuses by month
January-September 2014



Follow-Up Appointment Totals

Total # follow-up appointments scheduled	1760
Total # follow-up appointments completed	1057 (60%)

Month	# cancelled	# no shows	# rescheduled	# completed	TOTAL APPOINTMENTS SCHEDULED
January	47 (25.27%)	36 (19.35%)	16 (8.60%)	87 (46.77%)	186
February	63 (29.86%)	26 (12.32%)	9 (4.27%)	113 (53.55%)	211
March	25 (13.09%)	37 (19.37%)	12 (6.28%)	117 (61.26%)	191
April	28 (11.91%)	35 (14.89%)	23 (9.79%)	149 (63.40%)	235
May	12 (8.16%)	27 (18.37%)	10 (6.80%)	98 (66.67%)	147
June	16 (8.84%)	33 (18.23%)	28 (15.47%)	104 (57.46%)	181
July	28 (13.08%)	51 (23.83%)	11 (5.14%)	124 (57.94%)	214
August	13 (7.14%)	44 (24.18%)	14 (7.69%)	111 (60.99%)	182
September	14 (6.57%)	28 (13.15%)	17 (7.98%)	154 (72.30%)	213
TOTAL STATUS TYPE	246 (13.98%)	317 (18.01%)	140 (7.95%)	1057 (60.06%)	1760

Follow-up appointment statuses by month
January - September 2014

