



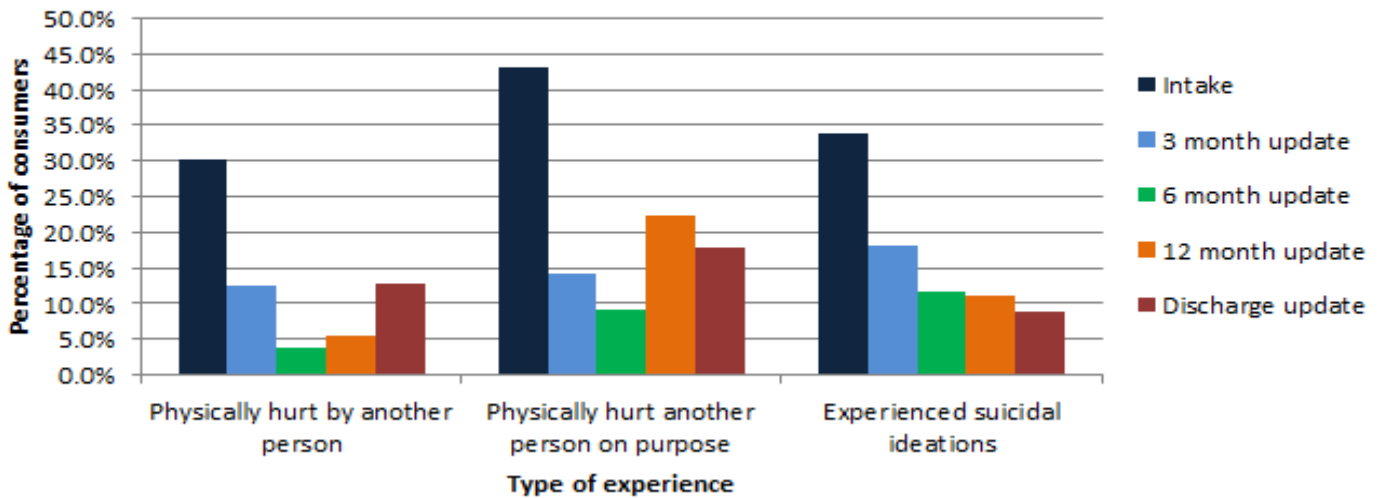
Consumer Progress

Survey Results

Ages 3-17

**FY 2012-2013
Aggregate Analysis**

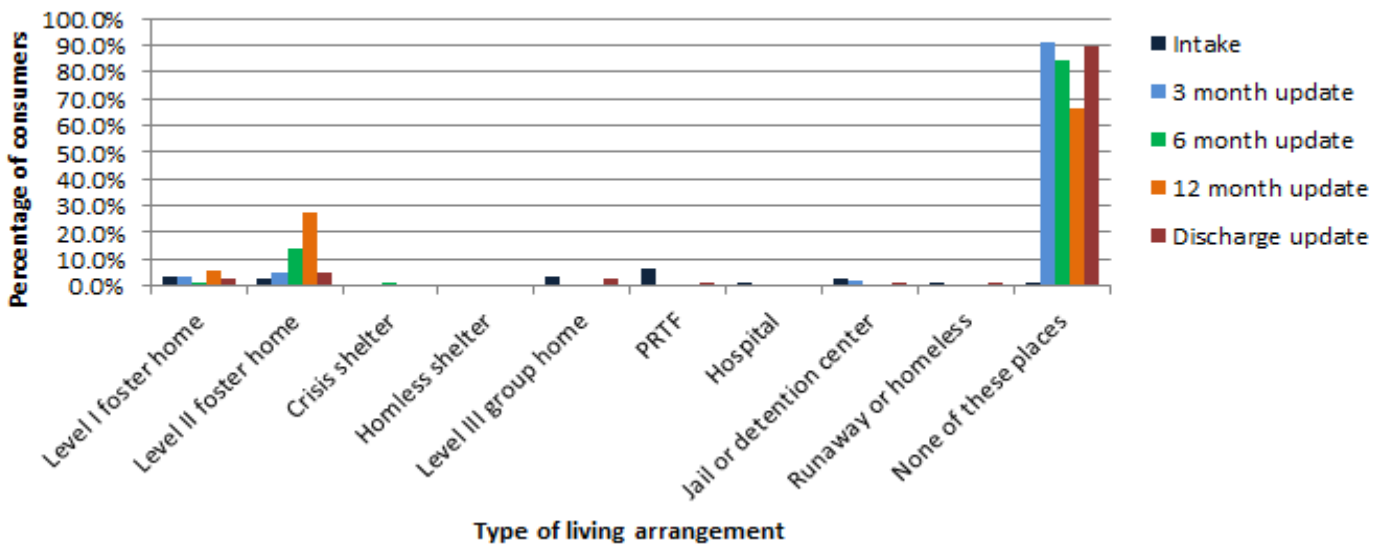
Percentage of consumers who have been physically hurt, physically hurt another, or have experienced suicidal ideations



Analysis:

- Steady decline in instances where consumers are physically hurt by another, physically hurt another themselves, and experience suicidal ideations between intake and 6 months of treatment
- Fluctuations after 6 months of treatment may be because progress data is inconsistently reported

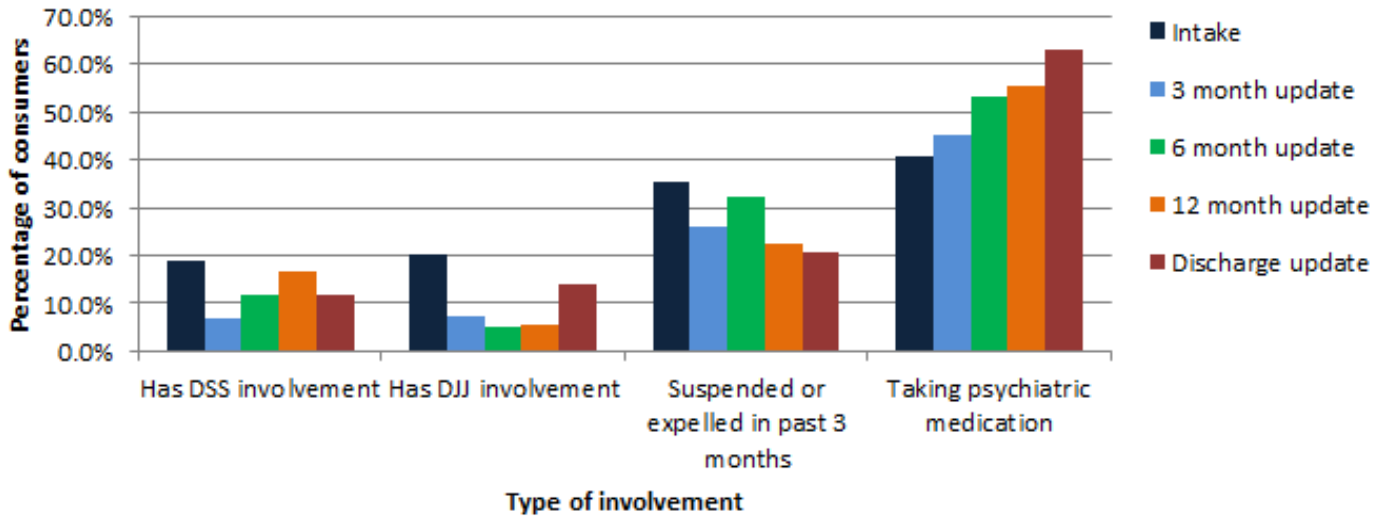
Consumer living arrangements



Analysis:

- High level of Level II living arrangements around the 6 and 12 month progress update can be contributed to a lack of reported data around this time period for consumers outside of the Level II department
- Most consumers reported living in none of these places throughout treatment

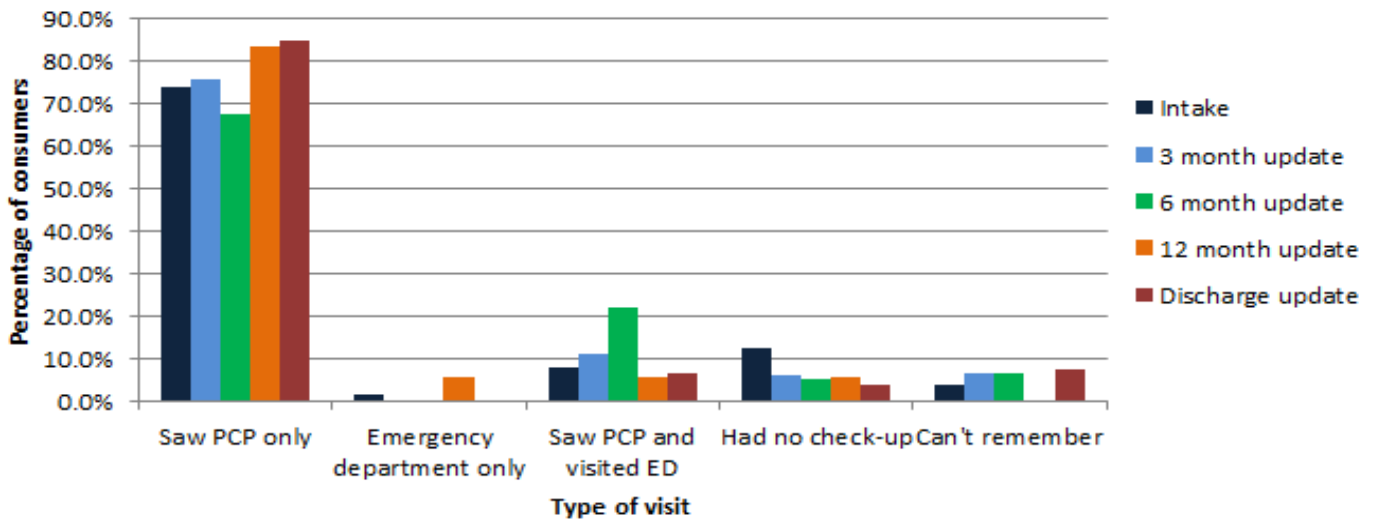
Consumers with DSS or DJJ involvement, problems in school, and being prescribed psychiatric medications



Analysis:

- DSS involvement slightly increases around 6 and 12 month updates
- DJJ involvement steadily decreases over the course of treatment; slight increase at discharge may be contributed to inconsistent progress reporting
- Suspensions or expulsions slightly increase after 6 months of treatment
- Medication compliance continues to increase over the course of treatment; this also indicates that more consumers require medication to manage their symptoms

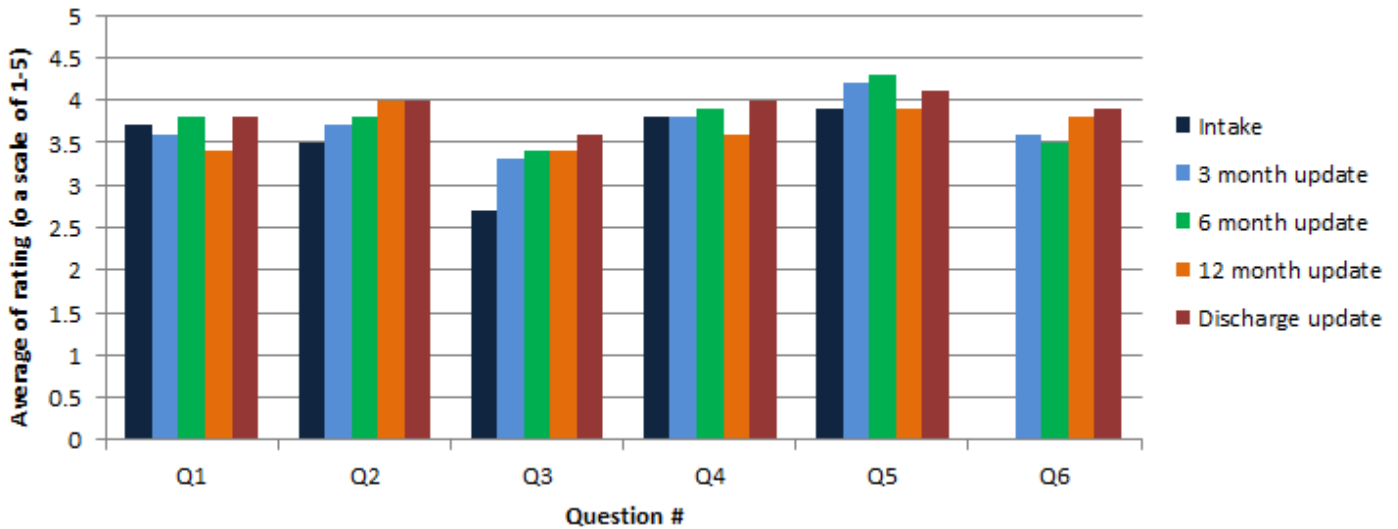
Consumers and their visits with primary care providers or hospital emergency departments



Analysis:

- Most consumers had visited their primary care provider over the course of mental health treatment; this is critical to collaborative care
- Emergency department visits slightly increased after 3 and 6 months of treatment
- Slight decrease in percentage of consumers who had not received a check-up from their primary care provider
- The percentage of consumers who can't remember their last visit with their primary care provider or emergency department remains steady

Average rating of questions regarding quality of life



Survey Questions:

Q1: My symptoms interfere in my daily life. (Intake) / My symptoms interfere less in my daily life. (Update)

Q2: I am able to meet most of my needs.

Q3: I am able to handle things when they go wrong.

Q4: My relationships with friends and family members have gotten better.

Q5: I am hopeful about my future.

Q6: My family or caretakers actively participate in my treatment. (This question is not asked at intake)

Analysis:

- Symptom interference with daily life steadily decreases over the course of treatment
- A consumer's ability to meet their own needs steadily increases over the course of treatment
- A consumer's ability to handle crisis situations steadily increases over the course of treatment
- A consumer's relationships with friends and family members remains mostly the same over the course of treatment; though, it reportedly increases slightly at discharge
- Hopefulness about one's future increases between intake and 6 months of treatment, then slightly decreases after 12 months of treatment and at discharge
- Family or caretaker participation slightly increases over the course of treatment